	2016/17 Original Budget £'000	2016/17 Revised Budget £'000	2017/18 Budget £'000
Service Management	(63)	(63)	(69)
Strategy and Commissioning - Community	189	201	96
Head of Customer First Customer Contact Centre Specialist Advisory Team Neighbourhood First Team Case Management Account Management	82 856 4,465 538 615 456	82 860 4,572 558 615 460	81 866 4,843 574 633 448
Customer First	7,012	7,147	7,445
Bereavement Services	(1,067)	(1,082)	(1,147)
Total Service Delivery	6,071	6,203	6,325